

Core Values

How will we behave?

**Gurriny Yealamucka Health Service Aboriginal Corporation is committed to:**

**Quality of Service** valuing the responsibility of providing a quality holistic health service and will maintain a high standard of care across all levels of the organisation.

**Leadership & Innovation** Strong Leadership ensuring the delivery of innovative holistic health solutions.

**Commitment** strives to provide commitment to all levels of the organisations business and in its capacity to support the Yarrabah Community.

**Accountability** Enacting the principles of governance, self-determination and sovereignty guided by the Yarrabah community & stakeholders.

**Teamwork & Partnerships** as an essential component of successful service delivery and advocates for equitable productive partnerships.

Competitive Advantages

What do we do best?

As a community control health service, managed by the people of Yarrabah and is held accountable by the people of Yarrabah now have a greater say in how health is delivered in our community to address health outcomes for our people. Gurriny's unique model of care is developed by our Doctors and Aboriginal Health Workers includes comprehensive primary health care that encompasses all the aspects of both clinical and social health care delivery. We value community engagement, community ownership and sustainability.

Organization-Wide Strategies

How will we succeed?

To increase and maintain the Health standards of people in Yarrabah and surrounding areas by delivering a service through the governance and management of an Aboriginal Community Controlled Health Service. In partnership with our stakeholders to develop a capacity building infrastructure that supports Gurriny Yealamucka Health Services to incorporate Primary Health Care as the major foundation to serve a multipurpose community controlled health service.

Strategic Intents and Strategies (What's important now?)

Financial Performance - Growth & Productivity

**STRATEGIC INTENT 4: SI 4 Financial viability of Gurriny**

- 4.1: Maintain effective financial management practices
- 4.2: Generate income and attract funding

Service Delivery - Customers

**STRATEGIC INTENT 1: SI 1 To maintain sustainable, high quality, and safe clinical and wellbeing outcomes for our community**

- 1.1: Continuously improve the holistic model of care
- 1.2: Strengthen & embed community control of our health service

Process Excellence - Organisational Effectiveness

**STRATEGIC INTENT 2: SI 2 To build and maintain a business & Infrastructure platform to support service delivery and to enhance compliance with all relevant legislation and standards**

- 2.1 Evolve the sustainable Community Control model
- 2.2. Infrastructure growth is aligned to service and workforce development
- 2.3 Maintain professional business systems to compliance Standards
- 2.4 Business operations are efficient and effective
- 2.5 Implement environmentally safe practices

**STRATEGIC INTENT 5: SI 5 Grow and promote the organisation's reputation as an innovative Aboriginal holistic health care provider**

- 5.1 Expanding partnerships for purpose
- 5.2 Promote and market organisation achievements

People & Learning - Building Blocks of the Organisation

**STRATEGIC INTENT 3: SI 3 Ensure that Gurriny continue to build an appropriate and effective workforce.**

- 3.1: Attract and retain quality staff
- 3.2: Develop and increase the skills of the workforce
- 3.3 Foster career progression pathways and organisation capacity to deliver services

National Health KPI's

How will we measure success?

Measure	Target
Number of national Health KPI's	Meet, exceed state & national
Medicare generation	Achieve target set
Financially sound	Unqualified audit
AGPAL & ISO accreditation	Maintain accreditation
Community KPIs	Social determinants addressed

Vision

Why do we exist?

Gurriny will be a holistic centre of excellence supporting a strong and healthy community.

Mission

What does success look like?

Gurriny will be influential innovators delivering quality holistic health outcomes.

Implementation

How do we make strategy a habit?

The Strategic Plan will start implementation as of July 2021 and will be overseen by the Board and implemented by the CEO with annual reviews. The Executive team will be required to complete their Department's monthly status/progress report and provide to the CEO prior to the relevant action Plan. Reviews of progress will be undertaken by the Executive Team and presented as part of the quarterly report to the Board. An annual review will be undertaken at the beginning of each fourth quarter (by March of each year) and the Strategic Plan amended accordingly.

Rule Book Objectives

Governing Principles

1. Continually improve holistic health outcomes
2. Provide a comprehensive culturally safe service
3. Provide a skill-based workforce
4. Build & maintain business & interface platforms
5. Generate & capture funding opportunities
6. Collaboration & partnerships
7. Initiate & participate in social research